

## JIN Booking Policy

- About JIN

- JIN is a gastronomic sushi restaurant with 8 counter seats. We only offer “omakase” tasting menus and a la carte menu is not available. Our menu contains only fresh seafood and most fish and shellfish are served raw. We are unable to accommodate to certain dietary restrictions such as vegetarian, crustacean allergies, gluten-free or soy sauce-free. Please notify us of any allergies or dietary requirements when making the reservation.

- Reservation Policy

- Please reserve online from our website or by telephone. Bookings are taken up to one month in advance.

- Valid credit card details are required to secure your booking and reservations cannot be held without these details.

- Seats are allocated on the day by the restaurant team and although we will do our best to seat you in your preferred area, we cannot always guarantee your request.

- We respectfully ask that you are ready to be seated at the time of your reservation. Should you be running late, we kindly ask that you notify us at your earliest convenience.

- Cancellation Policy

- We serve primarily raw fresh produce and as a small business our viability relies on reservations being honored by our customers and adequate notice being given of any changes or cancellations. In this context, the following conditions apply with reserving a seat at JIN:

- We reserve the right to charge a cancellation fee for any booking that is cancelled or if guest numbers are reduced, without prior notice or within 24 hours of the seating time.

- The cancellation fee of the amount of the menu selected at the time of reservation per person.

- We reserve the right to cancel your reservation if you do not arrive within 15 minutes of your booking time and cancellation fees may apply.

- Other Policies

- JIN offers a fine dining experience to our guests and we have set certain rules with regards to infants and children. We welcome children who are able to enjoy our full course menu (we do not offer a

children's menu) and are respectful to other guests. Infants and smaller children can unfortunately not be seated.

- Guests are requested to wear smart casual attire. We cannot accept T-shirt nor short pants.
- When entering the restaurant, please put your mobile phone on silent mode and out of respect for other guests, please refrain from talking in the restaurant.
- The menu you choose must be the same as the one your companion or group member is to order. The restaurant's policy does not allow you to order different menus, so it is mandatory that you all order the same menu under the same reservation name.
- Due to the lack of space, pushchairs are not allowed in the restaurant. We thank you for your understanding.